

Papa John's Franchisee Improves Store Performance by 15% in Under 3 Months with Crunchtime Ops Execution

JNE Inc., a Papa John's franchisee, needed better visibility into operational performance and accountability across its 32 stores. Manual reporting, spreadsheet tracking, and delayed follow-up made it difficult to identify and resolve issues efficiently. By implementing Crunchtime Ops Execution, the organization digitized store walkthroughs, centralized reporting, and gained real-time operational insights.



Quick
Service



32
Locations



Florida



Crunchtime
Ops Execution

**PAPA JOHNS**

15% improvement
in store performance

dramatically reduced
admin hours

Real-time
performance visibility

Challenge

Limited Visibility and Reliance on Manual Processes Slowed Managers Down

With outdated manual processes, operational gaps were clear. JNE identified four key blockers to improved performance:

- No reliable way to track task completion
- Limited visibility into performance trends
- Heavy reliance on manual processes
- No clear accountability for reports

Managers spent four to six hours sorting reports, calculating averages, and tracking paperwork.

“Crunchtime Ops Execution is simple to use, and the data is easily analyzed in real-time. As a team, we use Crunchtime Ops Execution to quickly identify areas of concern and work towards a solution.”



Brandon Ogle
Director of Operations
JNE Inc.

Solution

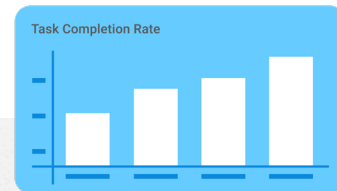
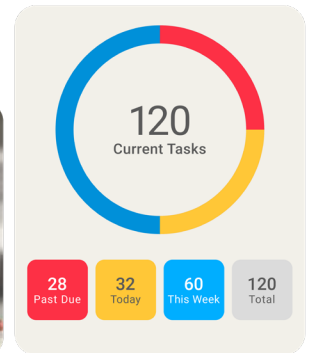
Automated Reports and Photo Documentation Improved Operations

The team leveraged Ops Execution to digitize store walkthroughs and automate reporting. The rollout was completed independently in one week.

Key capabilities included:

- Custom reporting by individual, team, or store
- Automatic calculation and data analysis
- GPS verification and timestamps
- Central dashboard with advanced search and filtering
- Photo uploads for issue documentation

Real-time data replaced spreadsheets and manual processes, saving managers valuable hours that would otherwise have been spent updating reports.



“With Crunchtime Ops Execution, we are gaining actionable insights about our business that we never had before.”



Brandon Ogle
Director of Operations
JNE Inc.

Results

With mobile flexibility and real-time data, managers shifted from piles of paperwork to performance improvement:

- 15% store performance improvement in under three months
- Administrative burden dramatically reduced
- Faster issue resolution
- Stronger accountability

