



BizIQ™

Make faster, data-driven decisions across your restaurant locations

Harness the power of your Net-Chef data and track the performance of almost any business initiative across your store locations with BizIQ.

Labor costs running too high? Inventory items running too low? BizIQ is an advanced, web-based data center that tracks over 20,000 metrics to help you make informed decisions immediately.



Why use BizIQ?



Get a deeper understanding of your Net-Chef data

While minute-by-minute transactional reports can be found in Net-Chef, restaurant operators often need high-level data and analytics to make informed, strategic business decisions. BizIQ provides real-time actionable data to produce the best possible outcomes in all your restaurants.



Easy-to-use analytics

Build customized reports and dashboards with easy-to-use drag and drop tools. Choose from a robust library of ready-made reports or create ad-hoc custom metrics on the fly.



Collaborate efficiently

Automatically schedule reports or dashboards to be sent to select recipients when new data loads. Users can access the content without logging into the application for easy collaboration.



Stay informed with smart alerts

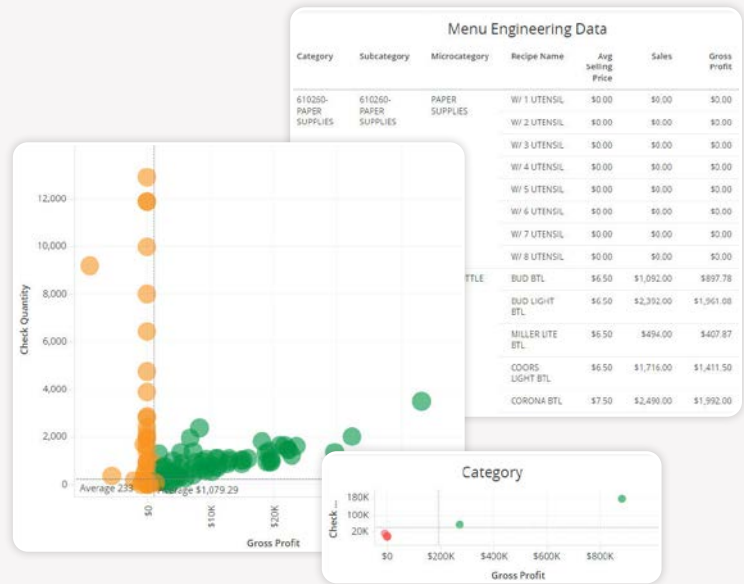
Get automatically notified when report conditions are met. These customizable alerts keep you effortlessly informed about the data that is most important for your business.

How it works

BizIQ is a web-based intelligent reporting tool that pulls your Net-Chef data into a separate data warehouse for analysis, with up to three years of data stored at a time.

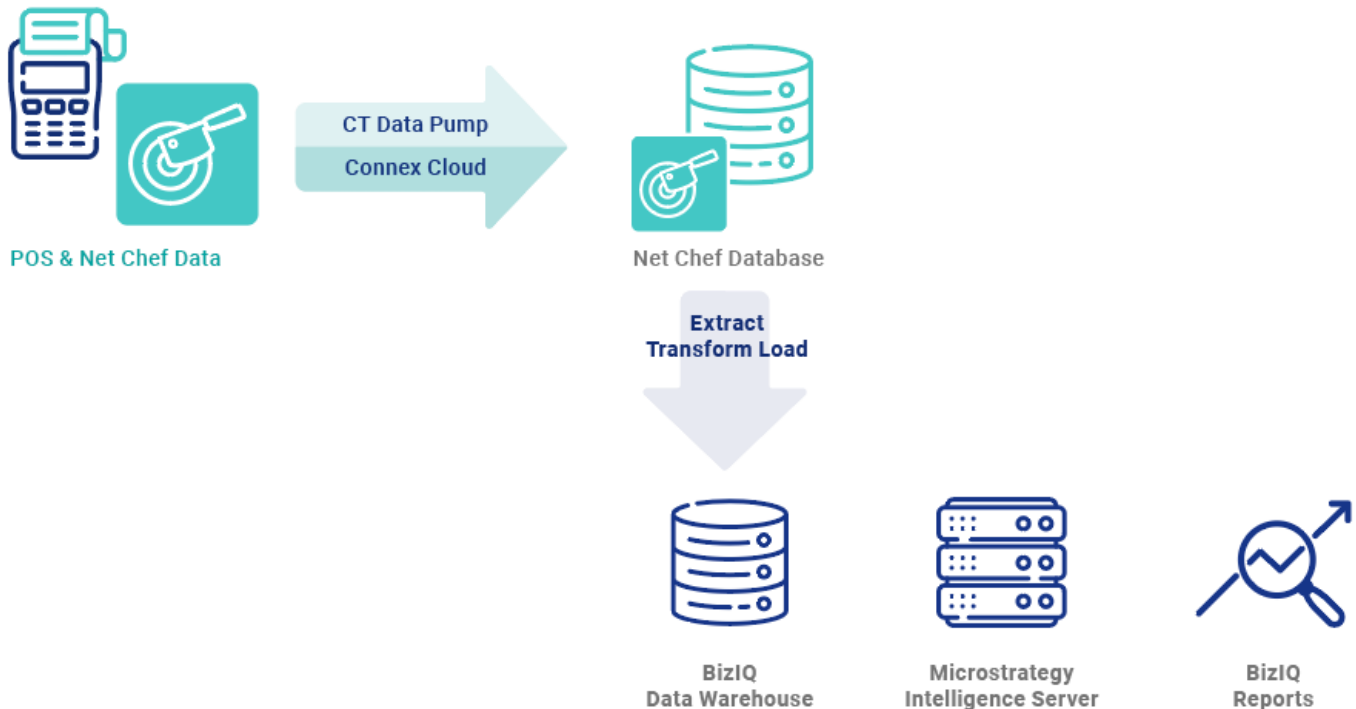
No need to dig through multiple systems, this powerful data center is fully integrated with your Crunchtime platform right out of the box.

The data refreshes daily, with the client choosing a time each day for a data load (ETL) process to bring data from Net-Chef into BizIQ. The MicroStrategy tool then connects the data to power all of your reporting and analytics in BizIQ.



- If the data is not available in Net-Chef at the time it is picked up by the ETL, it won't be available in BizIQ
- If data arrives in Net-Chef after the ETL start time, it will be available after the next ETL
- Every ETL checks and brings over changes to data for the past two weeks

The data flow



Types of reports available



1 Wizards Menu Mix: Recipe sales and cost by a selected time period

The user answers specific prompts for the desired report and BizIQ generates results according to those answers. This is the simplest way to model a report according to the users' requirement and is highly recommended for new users of BizIQ.



2 Canned Reports Employee Turnover Report

These reports are pre-designed for a specific set of metrics. Users typically answer a few prompts such as the Locations and Time ranges for the report. All other inputs are pre-built.



3 Documents Labor Productivity with Labor Position

Documents are the same as Canned Reports, but they represent data from multiple reports. They usually contain some kind of analysis and are represented by a different icon as shown above.



4 Dossier Purchase and Consumption Dashboard

Dossier are the same as Documents, but these reports use visualizations to represent data. They are represented by its own icon as shown above.

Training & eLearning

BizIQ offers various self-help documents, videos and advanced trainings to help you understand how to use BizIQ effectively for your business needs.

Customers on version 10.0 who have TalentLink enabled can access eLearning courses directly through the Crunchtime platform with the following steps:

Login to Enterprise Manager > Other Applications > Talentlink > My Training

For customers below version 10.0, use your unique link to log into MainCourse (or create an account). If you don't have a unique link, ask your CSM or contact Crunchtime Support. Enter the following secret Crunchtime BizIQ key and click 'Join Group'. Key: cHp3bSHqn



BizIQ User License Tiers

CRUNCHTIME BIZIQ FEATURES	POWER USER	ANALYST	CONSUMER
<p>Report and analyses</p> <p>Create new reports, graphical analyses, and dashboards using the entire BizIQ platform</p>	•		
Create new reports from the BizIQ Report Wizards	•	•	
Create new calculations and conditional thresholds based on metrics already on a base report	•	•	
Execute saved reports, graphical analyses, and dashboards	•	•	•
Modify report layout elements such as row/column positions, number formats, totals, and filters	•	•	
Save personal default parameters for faster report retrieval	•	•	•
Export reports and graphical analyses to Excel, HTML, PDF, CSV, or text format	•	•	•
<p>User security</p> <p>View data for only the Locations/Ships to which the user has been granted access</p>	•	•	•
Save documents to user's personal folder and BizIQ archive	•	•	•
<p>Subscription</p> <p>Schedule automatic document subscriptions to BizIQ users and manage delivery time and format</p>	•	•	
Create alert-based subscriptions to BizIQ users for when conditional thresholds are met	•	•	
Receive automatic document subscriptions via email or user's personal BizIQ archive	•	•	•
<p>Customizations</p> <p>Manage organization of company documents in BizIQ folders</p>	•		•
<p>Support</p> <p>Crunchtime BizIQ User Support</p>	•	•	
Crunchtime Training and Webinars	•	•	•